



# MISSOURI RAPID RESPONSE PROGRAM

HELP FOR COMMUNITIES AND WORKERS AFFECTED  
BY COMPANY CLOSURES OR CUTBACKS

MISSOURI DEPARTMENT OF ECONOMIC DEVELOPMENT

## PURPOSE

To provide employers and employees who are affected by business closings or cutbacks with information and assistance to help alleviate the unemployment and economic distress that result from these employment actions.

## AUTHORIZATION

The Workforce Investment Act

## HOW THE PROGRAM WORKS

Upon announcement of a business closure or layoff the Division of Workforce Development Rapid Response Team will contact the employer and set up a time to meet with them to develop a series of meetings with the workers. The meeting will explain the services available to the workers to assist them in finding new employment.

The Rapid Response Team will ensure that:

- Meetings with the employees are held on site with the cooperation of the employer.
- All agencies and programs are available to the affected workers and bring many of the partners to the Rapid Response meeting to give information and answer questions about their programs. These partners may include the Local Workforce Investment Board Program Staff, the State of Missouri Division of Employment Security (Unemployment Insurance (UI)), the State of Missouri Department of Economic Development, and other agencies or programs that can provide employment assistance.
- Provide assistance to local communities to assist in responding to the closure or layoff.

- When needed provide additional meetings for the workers to develop resumes, skill testing and assessment, labor market information and to develop a re-employment plan.

## ELIGIBLE AREAS

Statewide

## ELIGIBLE APPLICANTS

Employers who are experiencing or about to experience a reduction of their workforce are encouraged to contact the Division of Workforce Development Rapid Response Team to develop an effective plan to assist the affected workers.

## SPECIAL PROGRAM REQUIREMENTS

Rapid Response services are available to all Missouri employers and affected workers.

## CONTACT

MO Department of Economic Development  
Division of Workforce Development  
Dislocated Worker Unit  
421 East Dunklin, P.O. Box 1087,  
Jefferson City, Missouri 65102-1087  
Phone: 800-877-8698  
TDD: 800-347-8699  
Website: [www.missouriworks.com](http://www.missouriworks.com)

AUXILIARY AIDS AND SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES.  
EQUAL OPPORTUNITY EMPLOYER/PROGRAM

# LOCAL RAPID RESPONSE COORDINATOR CONTACTS

## MISSOURI DEPARTMENT OF ECONOMIC DEVELOPMENT

### Northwest Region

Roxi Stiles  
North Central Missouri College  
Area Job Training Partnership Admin.  
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### Northeast Region

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### Kansas City Vicinity Region

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### West Central Region

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### Central Region

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### St. Louis City Region

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St. Louis, Missouri 63101  
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### Southwest Region

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Southwest Workforce Development Board  
MO Career Center  
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### Ozark Region

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### South Central Region

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Missouri Career Center  
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### Southeast Region

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Workforce Investment Board of Southeast MO  
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### East Jackson County Region

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### St. Louis County Region

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### St. Charles County Region

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St. Charles County Gov. Dept of Workforce Dev  
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### Jefferson/Franklin County Consort. Region

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Office of Job Training Programs  
Jefferson-Franklin Counties, Inc.  
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